

Better Policies Better lives

Using behavioural insights to
evaluate and improve policy
making



One-week professional development workshop
2 to 6 September 2019

In association with
Middlesex University



ACCREDITED
BRITISH ACCREDITATION COUNCIL
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About the workshop

Over the last decade the use of behavioural economics and behavioural insights has led to significant improvements in the evaluation and formulation of public policies in a wide range of important areas including, for example:

- Strengthening public finances through better tax collection procedures
- Creating more jobs through a better understanding of micro-finance systems
- Increasing public participation in vaccination and disease prevention programmes
- Raising attendance levels and learning standards in primary schools
- Reducing gender bias and child poverty by creating more active roles for women in local government
- Facilitating greater access to clean water in rural communities.

Major UK organisations that use behavioural insights include the Cabinet Office, the Bank of England, and the National Health Service, Her Majesty's Revenue and Customs and non-government organisations such as Oxfam. Leading private sector firms such as Google, Hyundai, Swiss Re, Visa and banks also use behavioural insights to better understand how to make good use of their resources.

The World Bank has devoted its World Development Report for 2015, "Mind, Society and Behaviour", to the topic of behavioural insights. It states that *"the promise of this behavioural approach to decision-making is enormous.....its scope of application is extremely wide."* The European Commission has also established a Foresight and Behavioural Insights Unit and has recently published a report on "Behavioural Insights Applied to Policy: European Report 2016." That report says *"there is a growing recognition that behavioural insight - by focusing on how people actually make choices - contribute to more target and effective policy solutions."*

This one-week professional development workshop is designed to familiarise you with the concept of behavioural insights, randomised control trials and experimental economics and give you a clear understanding and appreciation of the potential for using behavioural insights to improve policy making.

Who is it for?

The workshop is designed for people involved in the policy making process, including policy formulation, implementation, evaluation and improvement. It will be valuable for senior and middle level staff working:

- At the centre of Government in central policy review units
- At sector level carrying out key tasks to ensure that public services are delivered for the public in an effective and efficient way
- In public sector reform units and institutional renewal programmes
- At the local government level where public services are delivered at the grass roots level
- At parastatal level in semi-commercial circumstances where it is necessary to understand the behaviour of customers and clients
- In development agencies working with governments, NGOs and the private sector to fight poverty, promote economic growth and improve the quality of citizens' lives.

If you would like to explore the technical aspects of the topic, such as the detailed design and conduct of randomised control trials, we can arrange this separately, up to the level of a Masters' Degree through our collaboration with Middlesex University.

How participants will benefit

The workshop will give you:

- An understanding of how behavioural economics and behavioural insights are becoming increasingly relevant in a fast-changing world
- An introduction to the latest techniques used by leading practitioners in this relatively new area of public administration
- Exposure to how other countries are using behavioural insights
- Access to an international network of experts who are leaders in this rapidly evolving area of work
- An opportunity to develop and refine your policy making skills with the aim of making significant improvements in the lives of people directly affected by the policies.

"There was a good blend of practical and theoretical teaching, although the practical was more exciting and gained my interest. The workshop highlighted the impact human behaviour can have on policy and how it must be considered in policy development."

Mary-Ann Braithwaite-Leonce
Director, Tobago House of Assembly
Trinidad and Tobago

What the workshop will cover

The workshop will include the following main components:

- Familiarisation with the concept of behavioural insights and how it has evolved from a combination of behavioural economic concepts, economic experiments, social psychology and intuition
- The use of real-life actual examples and case studies to demonstrate how behavioural insights are contributing to better policy evaluation and policy formulation right across the world
- An explanation of the techniques used to gain behavioural insights, including designing and running randomised control trials and experiments and interpreting the results
- Discussions individually and in groups to identify how behavioural insights might be applied and/or extended in your own country
- Visits to organisations in the UK to discuss with practitioners how behavioural insights are used to improve policy making in practice.

Programme outline

	AM	PM
Day 1	Welcome and introductions Evolution of behavioural insights from a combination of behavioural economics, social psychology and intuition The policy-making process	Experiments in economics Examples in economics
Day 2	More examples and case studies, including gender and poverty traps and boosting opportunities for “nudges”	<i>Visit to a UK public sector organisation to meet practitioners working on behavioural insights, including the institutional arrangements for creating a behavioural insights team</i>
Day 3	Participants report: on specific issues on your own country which may benefit from the use of behavioural insights to help evaluate and improve policy making	Policy evaluation: how behavioural insights can inform the process How to design and conduct randomised control trials and to choose your sample How to interpret the results of trials / experiments
Day 4	Behavioural insights in the real world: more examples and case studies Policy making in action	<i>Visit to a private sector organisation to meet practitioners working on behavioural insights</i>
Day 5	Participants’ presentations: potential plans and proposals for developing the use of behavioural insights in your own country	Conclusions and evaluation of workshop Presentation of certificates of attendance

We reserve the right to change the programme as necessary.

Language

The workshop is conducted in English. You will need to have a good working knowledge of the language.

Location and arrival arrangements

The workshop is based in central London. Visits to organisations working on behavioural insights will be included. We can arrange travel to and from one of the London airports into central London if you let us have your flight arrival details in good time. The cost of airport transfers is included in the fee.

Fees

The fee for the workshop will be £2,235. It includes tuition, travel to and from one of the airports in London, travel on scheduled visits which form part of the programme¹, presentation material and other documentation. It also includes a sim enabled Android tablet for you to use during the workshop and take home with you. We also provide a light lunch and refreshments during each working day as part of the fee.

Other costs

Airfares and daily travel to and from the workshop venue are not included. Our workshops are non-residential and you are responsible for your accommodation costs. We can help you with booking hotel accommodation so please let us know if you would like us to advise you or make a reservation. We suggest that you should allow approximately £160 per day for a modest standard of hotel (for example, three-star), local travel in the UK, meals (apart from a light lunch on working days) and other incidental expenses.

Value Added Tax

We do not have to charge UK Value Added Tax (VAT) if you can provide written confirmation from your government or its accredited representative that you are “employed by the government in furtherance of its sovereign activities”. In all other cases, we will have to charge VAT (currently 20%) in addition to the fee.

Ways to pay

You, or your government agency, can pay by bank transfer or by cheque, made payable to Public Administration International. We also accept payment by credit or debit card but there is a surcharge for this way of paying. Please contact us if you would like to pay by credit or debit card.

Discounts

We offer a 10% reduction on the full tuition fee if we receive payment no later than 21 days before the first day of the workshop. If we receive payment after that, we will charge the full tuition fee.

Cancellation

If you have to cancel your booking, you must let us know in writing and we will acknowledge in writing your cancellation.

Substitutions and transfers

If you have booked a place on a workshop and are not able to attend, we will accept a substitute at any time without penalty but our normal terms and conditions will apply. Also, it is possible to transfer to a future workshop but only one transfer is permitted. Please get in touch with us and we will advise you about transfers.

Please see our website for our full terms and conditions. If you would prefer a hard copy of our full terms and conditions, please let us know.

<http://www.public-admin.co.uk/terms-and-conditions-for-booking/>

Insurance

We advise you to arrange travel and health insurance cover before you leave your home country.

¹Travel to and from the airport in London and on scheduled visits in the programme are provided at cost

Workshop Director

The Workshop Director is Pablo Brañas-Garza. Pablo is Professor of Behavioural Economics at the Middlesex Business School, Middlesex University (UK), which he joined in October 2012. Previously he was Professor of Economic Theory at the University of Granada (Spain). He has a PhD in Quantitative Economics from the University of Córdoba (Spain). His research focuses on experimental games and economic behaviour, in particular on altruism, co-operative behaviour and cognitive abilities. He has published in leading journals such as *Games & Economic Behaviour*, *PLoS ONE*, *Proceedings Royal Society B*, *Journal of Conflict Resolution*, *Journal of Economic Behaviour and Organization*, *Journal of Behavioural Decision Making*, *Economics Letters*, *Experimental Economics*, *Journal of Economic Psychology*, *Journal of Money, Credit and Banking*. He is an Academic Editor of *PLoS ONE* and Associate Editor of the *Journal of Experimental and Behavioural Economics*.

Key contributors from Middlesex University will include Professor Praveen Kujal, Professor of Economics and Dr Ericka Rascon-Ramirez, Lecturer in Development Economics.

Who we are

PAI (Public Administration International) specialises in management consultancy, training and development services for organisations in, and associated with, the public sector worldwide. We provide advice and support for governments going through political, economic, structural and legislative change. Our extensive network of associates includes practitioners, academics and independent consultants. Our key objectives are promoting good governance and good practice in delivering public services. This workshop is one of a number of specialist UK-based professional development workshops designed to meet the needs of public services worldwide.

We pride ourselves on our:

- High quality, practical advice and support for our clients
- Professionalism and integrity
- Ability to offer excellent value for money
- Sound experience and track record internationally
- Networks and partnerships across the world
- Flexible, collaborative approach
- Friendliness and focus on putting people first.

How to apply

Please complete the PAI application form and post, fax or email it to Clare Walters, Programme Manager, at the address on the bottom of the page.

You can also apply online via our website www.public-admin.co.uk

If you would like to discuss this workshop, any of our other international workshops or our consultancy services, please contact Claire Cameron, Director.

We also have extensive experience of designing tailor-made training (from one day to two or three weeks) which can be run in your own country or in the UK to meet the specific needs of groups or individuals at all levels within your organisation. Please contact us if you would like further information.

Where we are



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